

Diagnostic End User Questions for Wireless Applications

1. Is utk.edu part of EduRoam?
2. Do the credentials match?
3. Is the RADIUS server of UvA, the SURFnet top level server, the European top level, the .edu top level, the UTK server alive?
4. Is the RADIUS server of UvA working properly, the SURFnet top level server, the European top level, the .edu top level, the UTK server?
5. Are the credentials forwarded to the .nl, the European top level server, the .edu server, the utk.edu server?
6. Does the RADIUS server proxy EAP-xyz?
7. Does the TLS handshake go ok?
8. Is the AP part of the uva.nl wireless network?
9. Is there enough radio reception?